W-01212A-12-0309 SW-20445A-12-0310 W-03720A-12-0311 W-02450A-12-0312 W-02451A-12-0313 W-20446A-12-0314 W-01732A-12-0315

ORIGINAL



ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax: \

Priority: Respond Within Five Days

Opinion

No. 2013 - 108331

Date: 2/6/2013

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Thomas P.

Marianella

Account Name:

Utility Company.

Contact Name:

Thomas P. Marianella

Home:

Street:

Work:

City:

Mohave Valley

CBR:

m 0 M

State:

ΑZ

Zip: 86440

Willow Valley Water Co., Inc.

Division:

Water

Contact Phone

Nature of Complaint:

*****DOCKET NO. W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315*****

This increase is way out of line. We currently pay \$86.00 a month for sewer & water hook-up. Water extra. The price of water is reasonable but their fees are excessive.

People living on a fixed income cannot bear a 25% increase in rates. When given a 1.7 cost of living raise. My water bill is higher than my electric bill in winter months. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Emailed to the Phoenix ACC office for dockeing. FILE CLOSED.

End of Comments

Arizona Corporation Commission DOCKETED

FEB 11 2013

DOCKETED BY

Date Completed: 2/11/2013

Opinion No. 2013 - 108331